

Sub-Processor Register

Effective Date: June 2026 · Version 1.0

This register lists all third-party sub-processors that VouchVid engages in connection with the processing of personal data on behalf of dealership customers. Dealerships receive at least 14 days' notice of any changes.

Current Sub-Processors

Vendor	Service	Data Processed	Certifications
Google Firebase / Firestore	Auth & database	User accounts, metadata, consent records	SOC 2 Type II, ISO 27001, GDPR DPA available
Google Cloud Platform	Cloud infrastructure	All application data (infrastructure layer)	SOC 2 Type II, ISO 27001, FedRAMP
Cloudinary	Video storage & delivery	Customer video recordings, thumbnails	SOC 2 Type II, GDPR DPA available
EmailJS	Transactional email	Email addresses for lead & privacy policy notifications	GDPR compliant
Google Analytics (optional)	Website analytics only	Anonymised page-view data — no kiosk data	GDPR compliant (anonymised)

Sub-Processor Selection Criteria

- Documented privacy policy and data processing terms
- Encryption at rest and in transit
- SOC 2 Type II or ISO 27001 certification (or equivalent)
- GDPR Data Processing Agreement (DPA) available for EU-facing deployments
- No use of customer data for advertising or third-party profiling

Notification of Changes

VouchVid will provide dealership account administrators with at least 14 days' written notice (via email) before adding or replacing any sub-processor. Dealerships may object within this notice period and, if no resolution is reached, may terminate their agreement without penalty.

Contact

To request sub-processor DPAs, security certifications, or to raise concerns: privacy@vouchvid.com